



Dear Residents,
Spring has arrived and the City of Thrall would like to provide you with some information and important dates for the city.

LATE FEES & RECONNECT FEES IN MAY

As of May 1, 2021, late fees and the reconnect fees will be reinstated as of May's billing. Late fees will take effect on the 16th of each month after 8:00 am and reconnect fees will take effect on the 25th of each month after 10:00 am. Unless they fall on a Friday, Saturday, Sunday, or holiday, then they will move to the next business day. Please read your bill each month for those important dates.

WASTEWATER AVERAGING

Each year, the City of Thrall figures the wastewater charge on every account by taking the average of water used for the months of December, January, and February. These are usually the months with the lowest water usage. The new residential sewer rates will be reflected on your April or May bill. The new rates will be charged over the next year.

IMPORTANT WATER BILL DAYS

Water bills are mailed around the 1st of each month. If you do not receive your water bill by the 5th, please contact City Hall at 512-898-5306. There are some months and/or issues that may cause the water bills to be delayed. For instance, around November and December due to the holidays.

- **Water Bills are due on the 15th of each month.**
- **Water bills are late on the 16th of each month. Late fee of 10% applied after 8:00 am.**
- **Disconnects are on the 25th of each month. Reconnect fee of \$50.00 applied to account after 10:00 am.**

These days may change if they fall on a Friday, Saturday, Sunday, or holiday. Please see the bill note on the bottom left of your bill for specific late fee and disconnect days for each month.

CITY-WIDE CLEAN-UP

The City will be providing a roll-off dumpster at the City's water tower yard for disposal **starting May 1st until filled**. You must contact Public Works at 512-269-7335 to access the dumpster. You must show a current water bill and each home is allowed one regular size truck load. Brush and limbs will **NOT** be allowed in the dumpster. **Items not accepted: tires, chemicals, paint, batteries, TVs, air conditioners, refrigerators, or any other items containing Freon.**

TREE LIMBS & BRUSH

If you have tree limbs or brush that you need to dispose of, please call Public Works at 512-269-7335 to arrange for a time to gain access to our brush pile at the Sewer Treatment plant.

EXTRA GARBAGE

Al Clawson Disposal provides garbage pick-up for residents on Tuesday mornings. Must have cart out by 7:00 a.m. By contract, they are only required to empty the blue canister provided to you. If you consistently have more garbage that can fit in one canister, you may wish to consider a second canister at an additional \$15.50 (plus tax) monthly fee. For large items such as refrigerators, washers, dryer, couches, etc., you may also purchase garbage tags at City Hall. *****Four times a year, each account is allowed two (2) extra 30-gallon bags on the pick-up day immediately following, New Year's Day (January 1st), Fourth of July (July 4th), Thanksgiving Day and Christmas Day (December 25th).*****

"FLUSHABLE" WIPES

The City of Thrall implores residents to refrain from flushing any "flushable" wipes down toilets. These wipes do **NOT** degrade as toilet paper does and we are having severe blockages due to the build-up of these wipes. This may cause sewage back-ups into homes and onto lawns and **COULD LEAD TO AN INCREASE IN SEWER FEES! PLEASE DO NOT DISPOSE OF ANYTHING BUT TOILET PAPER IN TOILETS.**

COUNCIL MEETINGS-Normally held the third Wednesday of each month at 7 p.m. at Thrall City Hall.

REFERENCE NUMBERS:

City Hall: (512) 898-5306

Municipal Court: (512) 898-5395

Police Department (non-emergency): (512) 898-5407

After hour's water/sewer emergency: (512) 269-7335